

Document No: WAT-HR-PO-C-011		QUALITY POLICY	
Rev: 8	Page: 1 of 2		

WATMAR provides engineering services to Oil & Gas, Mining and Commercial Industries, focusing on the maintenance and repair of pumps and ship related equipment. The company is dedicated to providing a high level of products and services that meet or exceed our clients' needs and expectations in the most professional and cost effective manner.

The Quality Policy and adoption of a Quality Management System is provided to assist the company achieve these objectives, whilst assuring clients that WATMAR is committed to complying with the requirements of ISO 9001, ISO/IEC 17025 and all other industry statutory and regulatory requirements.

We will achieve this by:

- Implementing and maintaining our Quality Management System (QMS)
- Establishing objectives and measurable targets which are regularly monitored and reviewed
- Identifying and addressing opportunities for improvement in a timely manner
- Provide training for our personnel
- Encouraging all personnel, contractors and visitors to take an active role in ongoing improvement
- Actively seeking to exceed client expectations, by providing industry best practice consistently.
- Complying with requirements and continually improving the effectiveness of the Quality Management System (QMS)

Achievement of this policy is dependent on all personnel, with a conveyed expectation they will be *individually responsible for the quality of their work*, resulting in continual improvement to the work environment for all. This policy shall be made available to all interested parties and reviewed periodically to ensure its accuracy and effectiveness.

WATMAR is also NATA accredited to ISO 17025 as a Hydrostatic Testing Authority and Gauge Calibration Facility.



Simon Watson: General Manager
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Next Review Date: December 2023

WATMAR

Document No:
WAT-HR-PO-C-011

Rev:
8

Page:
2 of 2

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